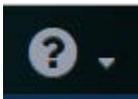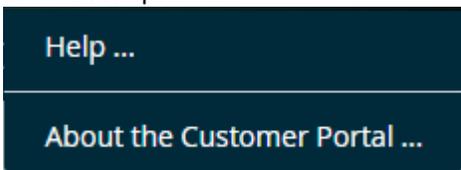As a City of Bismarck water utility user you are able to access the water usage for your property through Bismarck Water Analytics over the internet. To set up an account for your property use this link: https://bism-p-ia-wb.itron-hosting.com/AnalyticsCustomerPortal_BISM_PROD/#/.

To set up an account you will need your account number and meter number from your City of Bismarck utility bill. The user name you choose cannot have a space in it and the password must be at least seven (7) characters in length, and must include at least one (1) special character such as an exclamation point, asterisk, or dollar sign. The password you create is case sensitive, so keep that in mind.

Once the account is set up and you are logged in go to the question mark:



Click on Help:



And you will be shown many features of Bismarck Water Analytics:

## How Do I...?

Click on the action you would like to perform to see a short demonstration.

| Manage my personal information | Access the Portal | View and manage my data |
|---|---|---|
| Change my meter's display name | Register for Customer Portal | Use the customer portal |
| Change my view from monthly to weekly | Recover my password | Set my usage goals |
| View and manage messages | | Set up daily alerts |
| Receive text alerts | | View data from a previous time period |
| Receive water leak event alerts | | Select a different meter |
| Change my email address | | Change the units of measurement |
| Change my password | | |
| Add another account | | |

Each link gives you step by step "how to" instructions.

Bismarck Water Analytics uses the hourly water readings transmitted by the meter register and transmitter put in place through the City of Bismarck water meter project. Should you have questions call Utility Billing at (701) 355-1700 and choose Option 1.