



Bismarck-Burleigh Public Health

DATE: January 7, 2020

FROM: Renae Moch, Public Health Director: *RM*
Dave Draovitch, Bismarck Police Chief

ITEM: Consider Measurable Outcomes for United Way Emergency Shelter

REQUEST

Consider measurable outcomes for United Way Emergency Homeless Shelter as defined in the attached document.

Please place this item on the 1/14/2020 City Commission meeting agenda.

BACKGROUND INFORMATION

Aligning with the City of Bismarck's Strategic Plan/Focus Area "Social Health", a funding request was approved for the United Way Emergency Homeless Shelter during the 2019 Call for Projects period. One-time funding in the amount of \$250,000 will be paid to United Way Emergency Homeless Shelter in 2020. In return, the City of Bismarck requests United Way report to the Bismarck City Commission on measurable outcomes defined in the attached document.

In addition to outcome reporting, United Way will transition the emergency homeless shelter to 24/7 shelter operations, serve as a single point of contact for the Bismarck Police Department (MOU for review & consideration 1/28/20 commission meeting), and communicate shelter activities and operational information to the City of Bismarck through a City Liaison appointed by the Bismarck City Commission.

RECOMMENDED CITY COMMISSION ACTION

Determine frequency of payments to United Way in 2020, consider measurable outcomes reported to the City Commission, and appoint a City Liaison to the United Way Emergency Shelter. (MOU with the Bismarck Police Department for single point of contact will be considered during 1/28/20 commission meeting).

STAFF CONTACT INFORMATION

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**UNITED WAY EMERGENCY HOMELESS SHELTER
2020 MEASURABLE OUTCOMES/REPORTING TO BISMARCK CITY COMMISSION**

1. 24/7 Homeless Shelter Operations

United Way Emergency Homeless Shelter will expand service hours operating 24/7 providing shelter and daytime programming for clients experiencing homelessness.

2. Single Point of Contact – (Consider MOU 1/28/20 commission meeting)

United Way Emergency Homeless Shelter will serve as the “single point of contact” for the Bismarck Police Department regarding homeless clients in the City of Bismarck. United Way Emergency Homeless Shelter will provide the City of Bismarck Police Department with one 24/7 phone number/address for officers to contact for assistance with individuals experiencing homelessness in the community.

3. City Liaison

The City of Bismarck will appointment a City Liaison to the United Way Emergency Shelter to facilitate and coordinate communication and activities between the two parties. The City Liaison will not serve in official capacity as a member of the United Way Board of Directors, but exist as a subject matter expert and point of contact between the City of Bismarck and the United Way Emergency Shelter.

4. Reporting to City Commission

United Way Emergency Shelter will provide a mid-term and year-end report to the Bismarck City Commission. The mid-term report will be presented at the **July 14, 2020** commission meeting and the year-end report will be presented at the **December 15, 2020** commission meeting.

Reports should include the following information:

- Number/Type of activities funded by the City of Bismarck during reporting period.
- Client served during reporting period categorized by demographics as follows:
 - # of Men
 - # Women
 - # of Adults (age 18 & over)
 - # of Children (age 18 & under)
 - # of Veterans
 - # of Chronically homeless
 - # of Families (single men with children, single female with children, couples with children)
 - Total Number of Clients Served
- Number of individuals turned away due to entry barriers:
 - Under influence of drugs/alcohol
 - Arrived with pet
 - Handicapped accessibility needs unable to be met
 - Criminal background/Sex offenders
 - Other – Specify
- Average length of stay for clients served
- Any other information requested by the City Commission that United Way is currently tracking for shelter operation services.